

## Brighton and Hove Alcohol Licence

### Content:

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### 1. Customer reviews

Our Brighton and Hove sites have both been trading for about three weeks now. Here are the following reviews we have received since operating:

1. Just wanted to say I used you for the first time in Brighton and the service was outstanding
2. Fast, friendly courier and use of paper bags
3. Fresh veggies and quality meat, fast delivery, and good customer care!! Would highly recommend.
4. So quick, efficient and friendly. All round top service
5. Delivery speed
6. Top class service and great speed of delivery
7. Stupidly fast delivery and apparently you were late so it was free? Amazing ethical company that keeps their word
8. Super quick and efficient
9. Quick, good promos and good quality
10. Fast friendly service, great selection of products
11. Quick delivery, professional delivery person
12. Super fast delivery
13. Brilliant service but expensive products
14. Easy to order, good choice of products and very quick delivery
15. Prices and variety
16. You delivered my very first order with you in 12 minutes!
17. Quick and efficient
18. Friendly service. Quick.
19. Great service, very reasonable prices, really quick delivery
20. Simple app, great fast service, rider followed social distancing to the letter
21. Groceries arrived super quickly and the driver was just amazing!
22. Great service 😊
23. Excellent service
24. Amazing service
25. Super friendly delivery guy, clean, quick, good value
26. Great service
27. Amazing service and concept
28. Very impressed
29. Quick delivery, friendly rider
30. Quick and easy
31. Quick, nice products
32. Fantastic service with a smile
33. Great customer service

34. Super fast delivery, fresh quality produce and a friendly woman who delivered
35. Speedy service and local produce
36. Excellent all round and customer service is exceptional
37. Fast with a great discount for a treat
38. Quick delivery
39. So convenient
40. So fast, friendly service
41. Came fast, some of the products were out of stock but not too many, driver was polite and efficient.
42. Fast green delivery by bike, wide range of products, easy app
43. Speed of delivery and quality of food
44. Really quick service. Decent prices
45. Super quick delivery, great prices and selectio
46. Excellent products and amazing delivery
47. So quick - great selection of food and great quality. Friendly driver. Great to support and independent business
48. Fast & Easy
49. Fast
50. Seriously impressed. I can't believe my order came so fast, and your drivers (2, because of the size of my order) were both so awesome and very friendly and Brighton ;)
51. Great range of food & brands and super speedy delivery
52. Speed
53. Fast delivery, very impressive
54. It was quick and great
55. Love the concept and produce I received was great quality.
56. It was quick, there was more variety of food than in other platforms such as delivery, paper bags instead of plastic, and good quality food
57. The free delivery for 3 months gesture is great customer service
58. Good service
59. Decent new service, quick delivery, good welcome deal/code
60. The delivery was super fast and the driver was super nice and friendly
61. Speedy delivery
62. Brilliant service. shared on socials and wrote review in app store :)
63. Convenience
64. Food arrived sooo fast!
65. Amazing fast, extremely friendly service. Extremely easy. Supporting local. Would like less plastic packaging. Amazing discounts, but wouldn't be able to afford it without them.
66. Polite and quick
67. It was a great service and really quick delivery
68. Superb, fast & friendly
69. Quick delivery, very friendly and good range
70. Friendly
71. Just love what you do and the range of items available for order
72. Good service
73. Shopping was delivered in 10 minutes
74. Quick friendly service communication right up till delivery

75. Friendly and quick
76. Quick delivery good code
77. Very quick. Produce seemed good quality
78. Delivery is fast
79. There were a complication with the order at first but staff helped and sort it out
80. First time using it the service worked well and could come in handy
81. Amazong service
82. Easy and quick
83. Speed and quality
84. Fast delivery, good quality and a super friendly driver who brought the groceries
85. Great range of products, really fast delivery
86. Great service
87. A great service!
88. Quick delivery, useful service
89. Great brand, UX, delivery person was ace!
90. So fast and efficient
91. Good delivery service
92. Good quality food and very fast service and polite delivery drivers
93. Nice, easy website. Very fast delivery. Delivery person very helpful and friendly. Very reasonable prices.
94. Cost Vs convenience
- 95. Would be 10 but no booze :)**
96. Great selection of good quality produce, fast and friendly
97. Prompt delivery
98. 9 minutes ...
99. Fast! convenient!
100. Really good just need a larger selection of products
101. fast good service, pretty good choice
102. Efficiency
103. Great agoek
104. Quick and easy
105. Got the order in 15 minutes, everything was perfect
106. Good product range and quick
107. So efficient!!
108. Excellent service
109. Speed of delivery. Friendliness of courier
110. Everything about the service, app can still improve
111. Fast delivery and good service
112. Delivered on time friendly delivery driver thoroughly recommend
113. Amazingly efficient but expensive
114. Fast delivery but too expensive
115. So fast and easy! And lovely delivery people.
116. Great service
117. Perfect service
118. Convenience, but less range and some inaccuracy
119. Good service good ingredients
120. Excellent delivery service and quality. Not enough dietary info or products labelled vegan.

121. Very fast
122. Delivered on all aspects
123. Reasonable, rapid service, friendly rider, offers
124. Great all round service
125. Fast and friendly service
126. Delivery time, friendly rider, some really good prices
127. Really fast delivery, knocked off one point for a meat item being delivered by mistake
128. Fast delivery, great promo code
129. fast delivery and a good range of products
130. Amazing service 😊
131. Good variety, not overpriced, here super quick
132. Quick and easy
133. Amazing quality of food
134. Good products that arrived quickly
135. Very quick delivery!
136. Convenience and speed
137. Excellent service and very fast delivery
138. Really excited about you guys! I'll be supporting - hope you grow and start competing with Deliveroo :)
139. Great service
140. Great products, super quick delivery! Friendly staff.
141. incredible service, and super fast
142. Great Deal, quick and easy to order
143. It was fast and I got everything I wanted.
144. Super quick delivery
145. Super fast delivery,friendly service!
146. Efficient but expensive
147. Super fast, friendly, quality food
148. Great app, great service. And was all very fresh
149. Quick easy very friendly delivery driver
150. Fast delivery, good quality produce, local
151. Good quality and super quick
152. Cant believe it arrived within 15 mins
153. Lots of selection, good produce
154. Very easy and quick, but more expensive than I would usually pay, and not as much choice, couldn't do a full weekly shop
155. Rapid delivery!
156. Excellent service
157. Insane delivery speed
158. great service. very quick delivery and good produce
159. Quick delivery politeness
160. quick and friendly
161. Amazingly fast, great service
162. Very fast and good website
163. The ease of ordering stuff and the speed it gets delivered

## **2. Order numbers**

Since trading, both our sites have completed a total of 293 orders. This is broken down further per site below:

**BN1:** 176 orders completed

**BN3:** 117 orders completed

## **3. Community Service**

Weezy now has a partnership with The Junk Food Project, a charity organisation in Brighton and Hove. We provide them with any outstanding stock we have and more. We really want to immerse ourselves in the local community and help out where we can.

